



## Federal Employee Customer Assistance

Stock Yards Bank & Trust is ready to help our customers who may be negatively affected by the partial shutdown of certain Federal departments and agencies.

If you are a Federal Employee experiencing difficult or unexpected issues as a result, please contact us so we can work with your unique situation.

We are prepared to waive certain fees and take other appropriate actions for government employees who are experiencing financial difficulty due to the shutdown.

We can also provide several forms of financing, including a short-term loan, that may assist families and individuals to meet their financial needs.

**Stock  
Yards**<sup>®</sup>  
Bank & Trust  
Member FDIC

A TRUSTED  
PARTNER  
since  
**1904**

Representatives in our Call Center are available:

**Monday – Thursday**  
8:00 am – 5:00 pm EST

**Friday**  
8:00 am – 5:30 pm EST

**Saturday**  
9am – 12pm EST.

Our Call Center can be reached at:  
(502) 582-2571 or (800) 625-9066

**Email us at:**  
onlinecustomerservice@syb.com

 **syb.com**