

RECOMMENDED MINIMUM USER HARDWARE AND CONNECTION

Connectivity, user hardware, browser support, and integration are critical to providing the best user experience to online account holders. Below is a summary of recommended hardware, browsers, and accounting software that we test and support.

➤	STANDARD PC OR MAC® (PENTIUM® IV/1 GHZ PROCESSOR OR HIGHER/1 GB RAM OR GREATER)
➤	MICROSOFT® WINDOWS® VISTA SP 2 or 3/7/8/10 OR MAC OS X CABLE, DSL OR ISDN INTERNET CONNECTION (DIAL-UP SUPPORTED FOR BASIC CONSUMER USERS ONLY)*
➤	SUPPORTED BROWSER FOR CONSUMER AND COMMERCIAL USERS
➤	AVAILABLE BROWSER UPDATES APPLIED FOR IMPROVED SECURITY AND GREATER ANTI-VIRUS AND SPYWARE PROTECTION
➤	A VALID EMAIL ADDRESS AND TELEPHONE NUMBER

**Note: Satellite cable connections often have difficulty supporting encrypted (HTTPS) applications. Because our system is HTTPS encrypted for the safety of your financial information, some satellite cable connections may exhibit slow response.*

SUPPORTED BROWSERS BY OPERATING SYSTEM

The following browsers have been identified as providing reliable user experience. Some of these browsers may show minor behavioral or cosmetic differences, but generally support the use of the retail and commercial banking application and functionality. It is always recommended to use the latest supported browser version available from the provider.

Browsers on Microsoft Operating Systems

BROWSER/OS	CURRENT VERSION	DOWNLOAD VERSION
Microsoft Internet Explorer® on Windows 7	11.x	http://www.microsoft.com/windows/ie/default.mspx
Microsoft Internet Explorer on Windows 8	11.x	http://www.microsoft.com/windows/ie/default.mspx
Firefox® on Windows 7 and 8	33 or later	http://www.mozilla.com/firefox/
Chrome™ on Windows 7 and 8	37 or later	http://www.google.com/chrome

Note: Our system no longer supports Safari® on Microsoft Windows, as Apple has discontinued development of security patches for Windows.

Browsers on Mac Operating Systems

BROWSER/OS	CURRENT VERSION	DOWNLOAD VERSION
Firefox	33 or later	http://www.mozilla.com/firefox/
Safari	9.x / 10.x	http://www.apple.com/support/downloads
Chrome	37 or later	http://www.google.com/chrome

Browser support is subject to change. We will continue to evaluate browsers not listed within this document.